



JT Automation Technology 5 Year Warranty

We are so confident that our products are of the highest quality and are installed to the very best standard from the 1st January 2010 we will offer a **5** year warranty on all new installation products (**Terms and condition apply see below**).

JT Automation Technology Ltd provides a 60 month warranty period on all new installations and system upgrades.

New installations

The warranty period begins from practical and signed-off completion of the given installation. The receipt of JT Automation Technology's completed service contract agreement for a minimum of 60 months

The warranty is to be held with the end user/owner/occupier. It is not to be held by the building contractor or Aluminium Company unless otherwise agreed with the office.

What does the warranty cover?

- **New installations**

All new parts, and on-site labour for product failure and/or installation defects not due to inappropriate or incorrect use or vandalism.

- **Replacement Parts**

Replacement of parts found to be defective – these parts will be repaired or replaced free of charge and shall be warranted for an additional period of 3 months or until expiry of the original warranty period whichever is the longer period.

This warranty will be invalidated if goods or parts are supplied by any other person other than the Company or a duly accredited operative or if the goods or parts are misused or neglected by the Customer or used other than in their ordinary commercial or industrial usage.

What doesn't the warranty cover?

- Vandalism
- Customer Abuse, Miss-use or neglect
- Accidental Damage
- Requested adjustments (e.g. safety or activation sensors, speeds)
- During the installation of the product JT Automation Technology will set the automatic door systems/operators to work within the recommendations of BS7036 in terms of activation distances and safety sensor zones. Any further requests to attend site for activation sensor, safety sensor or speed adjustment, through non-product failure non-installation defects, will be chargeable.
- Force Majeure (please see our standard terms & conditions).

IMPORTANT NOTE:

All equipment must have a service agreement in place with JT Automation Technology and the door systems must be serviced a minimum of every 6 months.